

Luxembourg, 04 March 2021

Luxair, always close to its customers

Sweet flights and holiday deals

Vacations tailored to each and everyone's needs!

For Easter, Luxair and LuxairTours are introducing attractive offers, at unbeatable prices, that will appeal to everyone.

A break in the sun at low prices? Cultural discovery or a city trip for the weekend? There are plenty of choices...

Customers can decide between discovering 26 destinations, flight only, at 99€ including tax or holiday packages (flight and hotel) from 449€ with children only paying 149€ or 199€, depending on the destination.

LuxairTours protection

LuxairTours is attentive to its customers comfort and guarantees a stay with a 100% LuxairTours protection. A set of measures has been defined to facilitate their travel, in strict compliance with the regulations in force:

- **Free cancellation** and reimbursement in the event of lockdown or travel ban by the competent authorities of the country / region concerned or if local measures require hotels to close all their restaurants or outdoor swimming pools.
- **Free modification** up to 14 days before departure.
- For customers with a package until 09 May 2021, a **free antigen test** is organized either in their hotel or in a clinic, with the exception of certain destinations, before their return to Luxembourg.
- A large choice of hotels, compliant with "**Travel Safe & Clean**" requirements, to guarantee optimal hygiene during their stay, is available to customers.

All the details about the special conditions can be found at www.luxair.lu and www.luxairtours.lu.

Even more unique moments with Luxair and LuxairTours

Dubai, United Arab Emirates – the true cosmopolitan junction:

Following the success of the unique flight during the Carnival holidays, new flights to Dubai will be added from 29 March until the end of June. Customers can choose between a flight only option or flight and hotel packages, ranging from four to eight days stays. Luxair has expanded its offer to Dubai and now presents the possibility of deciding to stay in one of the 8 LuxairTours hotels.

Outbound flight		
Monday		
LG9001	Luxembourg – Dubai	06.40 am – 02.55 pm
Thursday		
LG9001	Luxembourg – Dubai	09.15 am – 05.30 pm
Return flight		
Tuesday		
LG9002	Dubai – Luxembourg	10.15 am – 03.25 pm
Friday		
LG9002	Dubai – Luxembourg	10.20 am – 03.30 pm

Sal, Cape Verde – the island with endless beaches:

Ideal destination for a seaside holiday, good weather and relaxation practically guaranteed, the island of Sal, in Cape Verde will be accessible again from 26 March until 25 May 2021.

Outbound flight		
Friday		
LG371	Luxembourg – Sal	08.20 am – 11.45 am
Return flight		
Friday		
LG372	Sal – Luxembourg	12.45 pm – 09.40 pm

Antalya, Turkey – the pearl of the Turkish Riviera:

Antalya, an exciting city and a paradise for families, with many fascinating ancient sites, will again be served by Luxair from 03 April, with one flight per week and from 26 May 2021, twice a week. For the summer season, from 03 July until September, 3 flights per week to this Turkish city will be proposed.

Outbound flight		
Saturday		
LG835	Luxembourg – Antalya	06.50 am – 11.25 pm
Wednesday (as of 26 May 2021)		
LG835	Luxembourg – Antalya	06.55 am – 11.30 pm
Thursday (as of 07 July 2021)		
LG835	Luxembourg – Antalya	06.10 am – 10.45 am
Return flight		
Saturday		
LG836	Antalya – Luxembourg	12.15 pm – 03.05 pm
Wednesday (as 26 May 2021)		
LG836	Antalya – Luxembourg	12.20 pm – 03.10 pm
Thursday (as of 07 July 2021)		
LG836	Antalya – Luxembourg	11.35 am – 02.25 pm

Hurghada, Egypt - the ideal place for water sports:

Luxair will once again connect Luxembourg to Hurghada, the city of fun, sun and diving. From 04 April, every Sunday of the month and every Tuesday, from 04 May 2021.

Outbound flight		
Sunday (until 09 May 2021 included)		
LG921	Luxembourg – Hurghada	11.45 am – 04.20 pm
Tuesday (as 04 May 2021)		
LG921	Luxembourg – Hughada	10.55 am – 03.30 pm
Return flight		
Sunday (until 09 May 2021 included)		
LG922	Hurghada – Luxembourg	05.35 pm – 10.45 pm
Tuesday (as 04 May 2021)		
LG922	Hughada – Luxembourg	04.50 pm – 10.00 pm

All LuxairTours hotels respect the high standards of quality and safety as well as the specially developed “Travel Safe & Clean” concept which guarantees travel and holidays in complete serenity and safety.

January and February 2021, characterized by the Covid-19

The travel restrictions introduced and the quarantines imposed in almost all of the destinations served by Luxair and LuxairTours have impacted customer behavior and affected air travel between countries. However, Luxair continues and will continue to ensure optimized operations of its flights to support the mobility needs of its customers and thus maintain connectivity between countries.

At the beginning of this year, the number of passengers remains low compared to the same period in 2020 (-74%). January started with an average decrease of 72%, on both Luxair and LuxairTours. For Luxair, the current booking situation shows a significant decrease of -69% compared to 2019. The preferred destinations of Luxair customers are: Porto, Lisbon and Paris, despite a significant decrease in bookings compared to 2019.

As far as LuxairTours is concerned, the Carnival holidays brought a breath of fresh air, which was unfortunately insufficient for a positive result. In January and February, Tenerife, Gran Canaria and Madeira remain the customers' favorite destinations. There was a decrease of -79% in passengers compared to 2019.

For Luxair and LuxairTours, the main difficulties are felt due to the uncertainty of the current health situation, the travel restrictions in place and the lack of business travelers.

Drop in attendance for Luxair and LuxairTours rhymes with a drop for LuxairServices' activities too. Adding to this the reduction in traffic of third party airlines (-80% of flights), have led LuxairServices to record a significant drop at the beginning of the year compared to 2019 (-65%).

For LuxairCARGO, however, January 2021 was a record month, strong, with a booming production. Volumes handled increased by +43% compared to January 2020.

The rest of 2021 will undoubtedly be impacted by the Covid-19 crisis. A slight improvement is expected for the Easter vacations and a new recovery from June 2021.

Luxair and LuxairTours will continue to offer "safe to fly" destinations, to expand their offers and to adapt to the situation by preparing the rest of the year. Attractive offers, advantageous flight schedules, new destinations and adjustments to frequencies are planned in the near future.

Annex: Press Kit taking stock of the beginning of 2021