

Luxembourg, le 23 avril 2021

## A promising summer 2021 season

*Even more news, more choices and new, path breaking, destinations*

### Breathtaking landscapes

Every Thursday, from 5 July to 13 September 2021, Luxair will offer a triangular flight Luxembourg – Mykonos – Santorini to its customers. Two Greek islands with multiple charms.

Guests will have the choice between the 10 hotels offered in Mykonos, the cosmopolitan island of the Cyclades with its exceptional festive atmosphere or the 11 LuxairTours hotels (including one *Excellence*) in Santorini, the romantic island, with breathtaking landscapes.

Outbound flight		
<b>Thursday</b>		
LG115	Luxembourg – Mykonos – Santorini	13h20 – 17h10 – 18h45
Return flight		
<b>Thursday</b>		
LG116	Mykonos – Santorini – Luxembourg	18h00 – 19h35 – 21h55

### Summer getaway in Sal, in Cape Verde

The announcement of the reopening of the island of Sal in Cape Verde delighted the customers. This ideal destination for a seaside holiday, was again accessible since 26 March 2021 and was a great success, with an occupancy rate of 98% for the first flight.

Based on this success, Luxair decided to continue its operations towards this destination during the summer season.

From June to October 2021, Luxair will operate a weekly flight every Tuesday.

### Dubai joins Luxair's network of destinations for this autumn/winter

Following strong customer demand, Luxair has decided to bring back the current flagship destination Dubai in its flight program for this autumn/winter 2021. Flight only or package, flight and hotel, four or eight days stay, guests will have the choice.

With the first flight scheduled for 30 September 2021, customers will also be able to discover Expo 2020 Dubai.

## Luxair / Cargolux

Luxair is a leading shareholder of Cargolux, owning 35.1% of the air freight company's shares. The Luxair Board of Directors met this Friday, 23 April and renewed the mandates of Giovanni Giallombardo and Tom Weisgerber in the Cargolux Board of Directors.

In addition, the Board of Directors has newly appointed Christianne Wickler as Luxair's representative to the Cargolux Board of Directors.

## Covid-19 continues to mark the start of 2021

Although the booking conditions and the solutions put in place to facilitate the travel and stay of the guests in search of escape solutions inspire confidence, and the fact that the health and safety protocols put in place by Luxair and LuxairTours and by destination hoteliers reassure customers, these first months of 2021 remain marked by Covid-19.

However, Luxair and LuxairTours are not discouraged and continue to offer new products to customers and to ensure an optimised operation of flights to support customers' mobility needs and thus maintain connectivity between countries.

During the first three months of the year, Luxair Airlines, which was hoping for a resumption of business travel, recorded a significant -75% decrease in the number of passengers compared to the same period in 2019. The current reservations for the second part of this year give hope to Luxair with a decrease of -48% compared to the same period in 2019. In the first part of the year this figure was -80%.

For March 2021, the preferred destinations for Luxair customers are: Porto, Madrid and Milan.

LuxairTours also saw its number of travellers decrease by -64% compared to the same period in 2019, certainly due to uncertainty about the measures and the situation.

However the projections for the second part of the year are slightly more positive for LuxairTours. Current bookings for this second part show a 19% decrease compared to 2019.

In March 2021 Tenerife, Gran Canaria, Palma and Malaga were the favourite destinations and the most booked by customers.

The measures implemented by the Luxembourgish State require proof of a negative Covid-19 test result in order to be able to return to the country by air following a stay abroad. Luxair and LuxairTours distinguish themselves from other tour operators by offering and supporting solutions at destination to simplify customer's return and this has proven to be a success with customers.

LuxairTours organises and takes in charge the antigenic test for passengers at destination who have booked a holiday package with a return flight until 30 June 2021 included. In case of quarantine following a positive result, LuxairTours covers the cost of accommodation and organises the return on the next Luxair flight. For Luxair & LuxairTours customers (flight only), Luxair has identified test stations at each destination served. A complete list of information, classified by destination and airport of departure, is made available to customers. In

case of a positive test result, followed by a quarantine, the modification of the flight is done without change fees, according to the rules established by the local authorities.

Luxair and LuxairTours offer a network of 85 destinations, with 10 new destinations for the airline and 6 for the tour operator, in 2021 and remain confident for the coming months.

During the month of March 2021, Luxair's air cargo division, LuxairCARGO, handled 274,200 tonnes with ease and efficiency, an increase of 36% compared to 2020 and 27% compared to 2019.

The rest of 2021 will likely remain impacted by the Covid-19 crisis. The trust and desire of the customers let Luxair and LuxairTours hope for a recovery from this summer 2021 season.

Luxair and LuxairTours will continue to offer «safe to fly» destinations, expand their offers and adapt to the situation to allow their customers fulfill their wishes: escape with peace of mind.

Attractive offers, advantageous flight schedules, new destinations and frequency adjustments are planned in the near future.

Finally, it should be noted that Luxair does not support initiatives to organize travel for people wishing to be vaccinated abroad. The airline is formally distancing itself from this type of ethically questionable trip. Luxair welcomes the progress made in the vaccination campaign and calls upon everyone to take advantage of this vaccination to accelerate the return to normality as quickly as possible.