

Specific Group Conditions « flight only »

Why choose to book a group rate rather than individual rate?

Booking through our group department will ensure a personalized service and financial flexibility (down-payment will only be requested 30 days prior departure). You will also have the freedom to make some changes (free modification of names and reduction of the size of the group up to certain level). In addition, you will benefit from certain advantages such as free standard seats and the possibility to purchase other options. Please do not hesitate to contact us if you have any further questions.

By confirming this offer, you acknowledge having read and accepted the specific conditions below.

BAGGAGES AND SPORTS EQUIPMENTS	
Baggage in hold	1 piece per person (max 23kg) FREE
Baggage in cabin	1 piece per person (max 8 KG, size 55 x 40 x 23 cm) + 1 small personal item FREE
Extra baggage	Additional baggage: 75€ per piece (max 23kg) and per leg Excess weight (from 23 to 32kg) : 50€ per piece and per leg
Sports equipments	from 50 € per person and per leg www.luxair.lu/en/information/special-equipment
OPTIONS	
Online check-in	FREE
Business lounge Luxembourg and other airports	45 € per person and leg. Find airports available on www.luxair.lu/en/offers/new-lounge-access
Fast lane in Luxembourg and other airports	15 € par personne and leg. Find airports available on www.luxair.lu/en/offers/new-fast-lane-service
Standard seat*	FREE
Front seat*	17€ per person and per leg
First row or exit*	25€ / 50€ (depending on destination) per person and per leg
* Online seat selection is open to all passengers from 24 hours prior departure and can be accessed via www.luxair.lu . At more than 50 hours prior departure, seat selection can only be made by the tour leader.	
INSURANCE	
Cancellation	10 € per person
Cancellation + Luggage	15 € per person
Assistance package	20€ / 25€ (for trip duration longer than 14 days) per person
Conditions on our website	www.luxair.lu/en/information/insurance

SPECIFIC CONDITIONS OF SALE (PAYMENT, MODIFICATION AND CANCELLATION)		
Minimum number of passengers	10 adults (2 children from 2 to 11 are considered as one adult)	
Downpayment	25% of the total ticket price is required to confirm the group	
Balance	At ticketing time (30 days prior to departure)	
Names and Tickets	Names must be received 30 days prior departure If a group is confirmed less than 30 days prior departure, tickets must be issued within 72 hours	
Modification of the flight (date or time, no destination change)	<ul style="list-style-type: none"> • Prior ticketing / 30 days before departure • After ticketing between 29 and 15 days before departure • Less than 15 days before departure 	<ul style="list-style-type: none"> • 0€ / person + fare difference • 75€ / person + fare difference • No modification allowed
Modification of name	<ul style="list-style-type: none"> • Till 30 days prior departure • Between 29 days and departure day 	<ul style="list-style-type: none"> • 0€ / person • 29€ / person
Complete cancellation of the group	<ul style="list-style-type: none"> • Up to 60 days before departure • Between 59 and 30 days prior departure • Between 29 and 15 days before departure • Less than 15 day before departure 	<ul style="list-style-type: none"> • 25% of the total ticket price • 40% of the net* ticket price • 60% of the net* ticket price • 100% of the net* ticket price
Reduction of the group size**	<ul style="list-style-type: none"> • Up to 30 days before departure • Less than 30 days before departure 	<ul style="list-style-type: none"> • Up to 10% of the group can be cancelled free of charge, check above « complete cancellation » • Check « complete cancellation »

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*Net ticket price excludes the service fee as well as airport taxes

**If group size is less than 10 passengers, cancellation fees will always be 100% of the net ticket price

Conditions here above are particular for group bookings ("Specific Group Conditions Flight Only") and are applicable together with the general conditions of carriage of Luxair Luxembourg Airline which are available on <https://www.luxair.lu/en/information/general-conditions-carriage>. Those general conditions of carriage rule all points not covered by the Specific Group Conditions for Flight Only mentioned here above.